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CENTRAL FAX CENTER
JAN 03 2006

IN THE CLAIMS

This listing of claims will replace all prior versions, and listings, of claims in the application:

Listing of Claims

1-33. (Canceled)

34. **(Currently Amended)** A method of providing an emergency contact information of a customer using a telematics device embedded in a customer vehicle during an emergency associated with the customer vehicle, the method comprising:

accessing the telematics device embedded in the customer vehicle during the emergency associated with the customer vehicle;

establishing a communication link between the telematics device and a virtual garage, wherein the virtual garage comprises at least one server on the Internet and wherein the virtual garage stores the emergency contact information of the customer;

retrieving the emergency contact information of the customer from the virtual garage using the telematics device; and

transmitting the emergency contact information of the customer to a Public Safety

Answering Point, wherein the emergency contact information is transmitted from the telematics device embedded in the customer vehicle to the Public Safety Answering point; ~~and~~

~~using the emergency contact information that has been retrieved and transmitted to~~

~~contact a person designated by the customer and to apprise that contact person about the emergency.~~

35. **(Previously presented)** The method of claim 34, wherein the communication link comprises the Internet.

36. (Previously presented) The method of claim 34, wherein the communication link is a wireless connection.
37. (Previously presented) The method of claim 34, wherein the emergency contact information is retrieved from the virtual garage to the telematics device using an FM subcarrier network.
38. (Previously presented) The method of claim 34 further comprising requesting an emergency 911 service to the Public Safety Answering Point using the telematics device.
39. (Previously presented) The method of claim 34 wherein the emergency associated with the customer vehicle comprises a vehicle collision.
40. (Previously presented) The method of claim 34, wherein the Public Safety Answering Point comprises one of an emergency medical service vehicle, a police service, and a fire service.
41. (Previously presented) The method of claim 34, further comprising:
enabling the customer to update the emergency contact information stored by the virtual garage before the emergency.
42. (Previously presented) The method of claim 41, wherein the enabling step includes providing the customer access to the virtual garage via the Internet, such that human intervention by someone other than the customer is not needed to update the emergency contact information.
43. **(Currently Amended)** The method of claim 34, further comprising:
centralizing data in the virtual garage from one or more telematics service providers;
~~wherein the emergency contact information is a portion of customer profile data associated with the customer and maintained by the telematics service provider.~~
44. (Previously presented) The method of claim 43, wherein the telematics service provider comprises an automobile company.

45. (Previously presented) The method of claim 43, wherein the telematics service provider comprises an insurer.

46. (Canceled)

47. (Canceled)